

## **Assigning Orders**

## What is the Archive Orders Search

- The Archive Orders Search enables you to search for background reports that are over 13 months old.

## Why is This Useful

- Using the Archive Orders Search feature can be useful for a variety of reasons, such as:
  - If you are looking to rehire a candidate and need to revisit their background check history.
  - If you are being audited and did not keep a copy of the candidate's background check when it was initially ran.

## **How to Use Archive Orders Search**

- To access the Archive Orders Search, you'll click on the 'Archived Orders Search' button, located in the upper right area under the 'Find Background Checks/E-Invites section
- You'll enter one of the identifiers you have for the candidate: First Name, Last Name, SSN, Order ID. Once you've entered an identifier, click 'Search'
- Once you have found your candidate, click on the download icon located on the far right. This will download a zip folder that will contain the candidate's complete background report.

You can view this quick guide on how to find and use the Archive Orders Search here.

If you have any questions on Archive Orders Search, please reach out to your Client Success Partner.