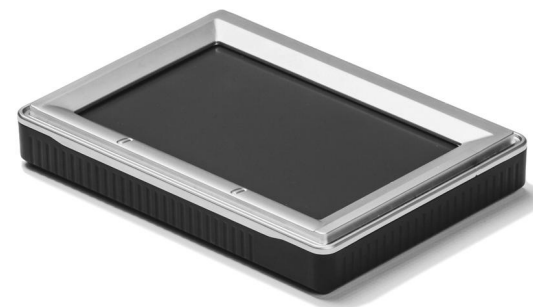


IB FIVE-0 Fingerprint Scanner

Cleaning Kit Instructions



Cleaning Kit Contents

- **30 units** of 0.13%-0.30% BZK (Benzalkonium Chloride) towelettes
- **5 units** of Lint-free Cleanroom cloths in a resealable bag
- **1 unit** of 2 oz water spray bottle (for clean water only)

Please Note

To avoid fingerprint scanner damage, only follow these instructions and use the cleaning materials included.

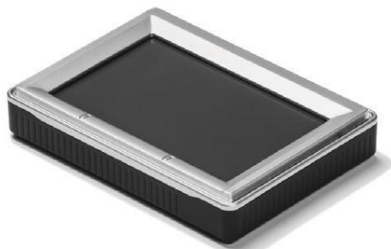
Failure to do so will cause the fingerprint scanner to be irreparably damaged, and your organization may be charged for scanner replacement.

Order additional Cleaning Kits if you run out of supplies

Contact First Advantage Biometrics Support at 844.787.3431 or by email at fa-biometrics@fadv.com.

Scanner Cleaning Guide

Clean your fingerprint scanner before every use



Follow the steps below to speed up the fingerprinting process and improve the prints you take.

Cleaning the Fingerprint Scanner with the Kit Supplies

1. Gently wipe marks or smudges off the scanner surface using the 0.13%-0.30% BZK (Benzalkonium Chloride) towelette.
2. Wipe off excess BZK with a dry lint-free cloth until the scanner is thoroughly dry.
3. If smudges remain, hold the water bottle 2" away from a dry lint-free cloth. Spray 1-2 times to moisten, then use to gently wipe marks and smudges from the scanner.
4. Gently wipe the scanner with a dry lint-free cloth until the scanner is thoroughly dry. Air dry the damp cloth after use.

Troubleshooting Tips

- If you continue to see smudges on the scanner surface, apply a single spray of water to the area, and immediately wipe with a dry lint-free cloth.
- If you are not able to remove the stains, contact First Advantage Biometrics Support.

Please Note

Moistener and lotion can cause problems with this fingerprint scanner. Please avoid using them.

Preventing Fingerprint Scanner Damage



Avoiding Damage

To prevent damage to the scanner, **do not use any other cleaning supplies or cleaning techniques.**

DO NOT use alcohol or any other cleaning solution other than BZK towelettes on this scanner!

DO NOT use products like paper towels or cleaning rags to wipe the scanner surface.

DO NOT use anything but clean water in the water bottle.

DO NOT try to clean the scanner with a dry lint-free cloth alone. Use a wet cloth first.

Throw away dirty or discolored lint-free cloths.

Keep unused lint-free cloths fully sealed in their resealable bag to keep them clean

Need Help?

Contact First Advantage Biometrics Support with any questions or to order a new cleaning kit.

Phone: 844.787.3431

Email: fa-biometrics@fadv.com