

## Credentialing Automation for Healthcare Staffing

Sterling's Healthcare Division, and our Healthcare Staffing Center of Excellence (COE), is the first in the industry to launch a credentialing automation solution for healthcare staffing organizations. This includes:

- Seamless ordering capabilities (packaged-based and a la carte options)
- Intelligent and configurable on-site clinic selection algorithm for drug and health screening services
- Credential level results functionality

By using Sterling's RESTful API, healthcare staffing organizations are now able to reuse previously ordered credentials and only order the remaining credentials required for each candidate's assignment. This significantly enhances the candidate experience and reduces the time it takes to clear a candidate for start while lowering the costs associated with credentialing a candidate.

### How Credentialing Automation Works

#### 1. Place Order

Initiate one or more multi-service orders directly from your platform of choice. Example: Criminal Searches, National Sex Offender Registry Search, Sanctions/Exclusions, License/Education/Employment Verification(s), Drug Testing, Clinical Service(s).

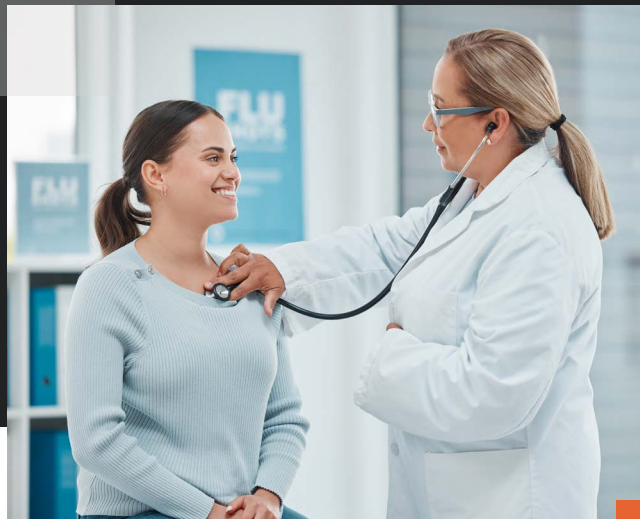
#### 2. View Credential Level Results

Credential level results are available in PDF and JSON format for viewing, and include statuses and expiration dates.

Order	Status	Expires
Criminal Searches	Active	1/1/27
Sanctions/Exclusions	Active	1/1/27
Drug Test	Active	4/4/25

#### 3. Reuse and Reorder Expired Credentials

Leverage your platform of choice to identify credentials for future use in the candidate's new assignment, along with expired credentials that need to be reordered.



### Benefits



#### Unburden Your Candidates

Automatically have the appropriate credentials ordered for your candidates without needing to engage with them.



#### Remove Manual Processes

Leverage algorithms to automate the scheduling of drug and health screening services.



#### Fully Integrated

Easily initiate orders and receive credential level results directly inside your platform of choice.



#### Reduced Time-to-Clear

Keep your team in one platform, remove duplicative data entry, and only order what is required while streamlining the experience for both your team and candidates.



## Sterling's Healthcare Staffing Center of Excellence

Sterling's Healthcare Staffing Center of Excellence (COE) brings together industry expertise and advanced technologies empowering healthcare staffing organizations to process large volumes of candidates quickly and efficiently. A streamlined and compliance-focused hiring workflow enables staffing companies to keep up with the fluctuating demand for full-time, part-time, and even gig work.

### Credentialing Automation

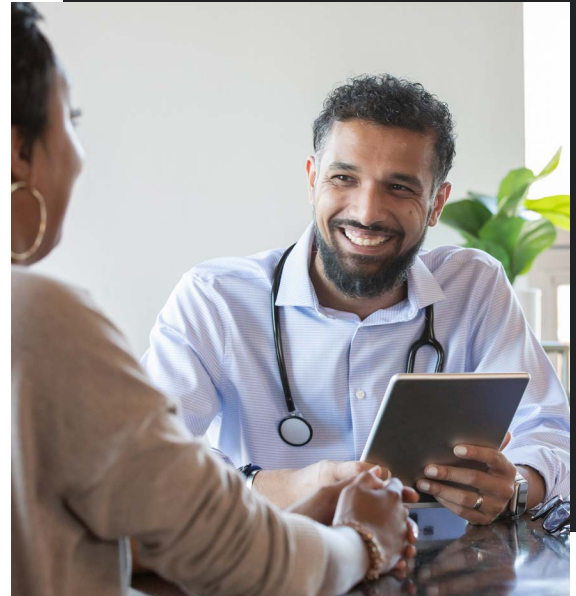
Reuse previously ordered credentials and only order the remaining credentials required for each candidate's assignment, either via packages or individually with real-time statuses for all services.

### Drug & Health Screening Innovation

With the industry's largest nationwide network of over 20,000 clinics, our end-to-end electronic drug and health screening process enables easy online ordering of all services, real-time status updates, and faster delivery of results. Our unique Clinical Concierge team works to keep candidates and employees on track, speeding completion and initiating essential follow-up on services.

### Proactive Support in Healthcare Staffing

Our dedicated client success team provides healthcare staffing expertise and stays in the know on the unique screening needs and industry trends that impact hiring. We offer support covering all time zones along with weekend support options and deliver data-driven quarterly business reviews offering best practice recommendations.



### Sterling Stats

**3,000+** Healthcare Clients

**150+** Enterprise Healthcare Clients

**98%** Healthcare Retention Rate

To learn more about Sterling's Healthcare Staffing Center of Excellence, visit [sterlingcheck.com/healthcare-staffing/](https://sterlingcheck.com/healthcare-staffing/)

#### ABOUT STERLING

Sterling (NASDAQ: STER) is a leading global provider of background and identity services, offering background and identity verification services to help our clients create people-first cultures built on a foundation of trust and safety. With operations around the world, Sterling's tech-enabled services help organizations across all industries establish great environments for their workers, partners, and customers.



[sterlingcheck.com](https://sterlingcheck.com)